# Pfizer Oncology Patient Centricity Ecosystem (POPCE)



Pfizer Oncology has a long standing commitment to patient centricity. Since 2019, Pfizer has engaged with patient advocacy colleagues through an innovative patient centricity ecosystem designed to facilitate collaboration, sharing of information, and partnership in advancing patient-centric activities.

## Pfizer Oncology Patient Centricity Ecosystem

Since its first iteration in 2019, POPCE has been a dynamic and evolving approach to cross-sector collaboration on behalf of patients. From the beginning, POPCE's objectives have included:

- Leveraging multiple touchpoints among Pfizer and advocacy leaders to implement a feedback loop of progress toward our shared goal of improved care for people with cancer
- Engaging real-time input from patient advocacy leaders to ensure Pfizer activities reflect patient priorities and the patient experience
- · Launch year
- 35+ Advocacy Leaders

2019

- 5 topics; 40+ ideas
- \_aunched 3 workstreams

2020

- Engaging Patients in Clinical Research
- Health Equity
- Health Literacy
- Integrated Equity
- Focused Clinical Research and Literacy workstreams for key collaborative opportunities
- Published first white paper

- Creation of Financial Literacy Clearinghouse\*
- 65 Engaged Advocacy Leaders

2022

- 55+ forums
- 8 Patient Centricity Advisors
- Creation of 5 Clinical Trials Clearinghouses\*

**2023 + Onwards** 

- Creation of Shared Decision-Making Clearinghouse\*
- POPCE Texas Beta

Patient Centricity Advisors (PCA)

Dynamic leaders who are helping Pfizer think through new ways of conducting efforts to be a more patient centric healthcare system

2021



Thomas Farrington President & Founder





Christine Verini Chief Executive Officer





Brianna Hoffner Chief Medical Officer





Bryan Lewis President





Joanna Morales
Chief Executive Officer

TRIOGE







Claire Saxton Vice President, Patient Experience







The POPCE approach of leveraging an expert PCA, topic-focused workstreams, and regular all-POPCE touchpoints throughout the year has created a platform for innovation and collaboration, providing key insights to advance Pfizer advocacy activities, generating partnerships among advocacy organizations, and ultimately driving support solutions aimed at improving patient experience and outcomes.

<sup>\*</sup>Clearinghouses are a compilation of existing advocacy resources from third party organizations that are part of POPCE and operate independently from Pfizer. These resources contain helpful information on healthcare related topics such as finances and clinical trials and are compiled in one document as part of the clearinghouse process.

### Three Priority Areas of Focus



Health Literacy





We're incorporating patient-centricity through **engagement** and **collaboration** with advocates on priority activities identified by advocates.

## **POPCE - Pushing the Needle**

The two workstreams, focused on health literacy and patient engagement in clinical trials, work in collaboration with the patient advocacy community to address various barriers affecting patient care such as financial literacy, clinical trials, and shared decision-making, especially focusing on the dissemination of educational resources and early connectivity with patients to help them prepare for and manage their cancer journey.

#### Clinical Trials Clearinghouses\*







Trials Resources















**Health Literacy Clearinghouses\*** 









#### MyHealthcareFinances.com



#### **Clear Health Literacy Tool**



## **Helping Patients Connect to Care**

POPCE Texas Beta designed to implement solutions

In late 2022, partners within POPCE noted the disturbing trends regarding patients who are not returning to care after the COVID-19 pandemic, especially in specific pockets across the US where there has been a steep decline in numbers of diagnoses, most dramatically in metastatic diagnoses, reported for certain cancers – including breast and prostate.1

Through the POPCE ecosystem, the idea emerged to launch a collaborative "Texas Beta" initiative within key geographies to advance shared understanding of gaps, behavioral trends, and resources to help bring patients to appropriate care. Pfizer Advocacy convened a group of local community organizations, healthcare systems, and national patient groups to brainstorm about ways to support Texas cancer patients who may have lost touch with the care system due to the COVID-19 pandemic and "stitch the safety net" tighter by making available resources easier to access.



To learn more about Pfizer Oncology's focus on Patient Centricity, please visit Pfizer.com and view our Patient Centricity Ecosystem white paper by scanning the QR code.



References: 1. Han X, Yang NN, Nogueria L, et al. Changes in cancer diagnoses and stage distribution during the first year of the COVID-19 pandemic in the USA: a cross-sectional nationwide assessment. Lancet Oncol. 2023;24:855-867. https://www.thelancet.com/pdfs/journals/ lanonc/PIIS1470-2045(23)00293-0.pdf