

**Pfizer Inc.**  
 275 North Field Drive  
 Lake Forest, IL 60045



August 3, 2023

### Inventory Management Update for Pfizer Hospital Rocky Mount Products

Dear Customer,

On July 19, 2023, our Rocky Mount, North Carolina, manufacturing facility was damaged by a tornado. As communicated previously, Pfizer took initial inventory management measures in an effort to ensure ongoing availability of sterile injectable products in the wake of the weather event.

Today, out of an abundance of caution, we are taking additional steps to manage inventory on a small subset of Rocky Mount presentations due to their high medical need. **The presentations listed in the table below will be available through Pfizer’s emergency ordering process\* via direct shipment from Pfizer only, effective immediately and until further notice.** We believe this is the most responsible approach to enable equitable distribution of their remaining inventory as well as support continuity of patient care while we work to restart production.

*\*Please note that for many of these products, there is still inventory in the wholesaler/distribution chain, and customers should check availability through their wholesaler prior to using this emergency ordering process.*

NDC	Product Description	Unit of Sale (Pack Size)	Ordering/Shipping Method	Product Release Details
00409-1141-02	23.4% Sodium Chloride Injection, USP 400 mEq/100 mL (4 mEq/mL) Pharmacy Bulk Package Glass Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-5555-02	4.2% Sodium Bicarbonate Injection, USP 5 mL Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-6625-14	8.4% Sodium Bicarbonate Injection, USP 50 mEq/50 mL (1 mEq/mL) Single Dose Glass Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-4092-01	Copper (cupric chloride injection, USP) 4 mg/10 mL (0.4 mg/mL) Single Dose Plastic Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-1775-10	Dextrose Injection 25%, USP (For Infant Use) 2.5 g/10 mL (250 mg/mL) ANSYR™ Plastic Syringe	10	Direct Ship Only	Emergency Order Release Only
00409-2344-01	Dobutamine Injection, USP 250 mg/20 mL (12.5 mg/mL) Single Dose Glass Fliptop Vial	1	Direct Ship Only	Emergency Order Release Only
00409-2344-02	Dobutamine Injection, USP 250 mg/20 mL (12.5 mg/mL) Single Dose Glass Fliptop Vial	10	Direct Ship Only	Emergency Order Release Only

00409-5820-01	Dopamine Hydrochloride Injection, USP 200 mg/5 mL (40 mg/mL) Single Dose Glass Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-9104-20	Dopamine Hydrochloride Injection, USP 400 mg/10 mL (40 mg/mL) Single Dose Glass Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-3294-51	Potassium Acetate Injection, USP 100 mEq/50 mL (2 mEq/mL) Pharmacy Bulk Package Glass Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-3299-05	Sodium Acetate Injection, USP 100 mEq/50 mL (2 mEq/mL) Pharmacy Bulk Package Glass Fliptop Vial	25	Direct Ship Only	Emergency Order Release Only
00409-9157-01	Vitamin K1 Neonate (phytonadione injectable emulsion, USP) 1 mg/0.5 mL (2 mg/mL) Glass Ampoule	25	Direct Ship Only	Emergency Order Release Only

### Emergency Order Instructions

- Customers should place emergency orders through their Pfizer Hospital representative or account executive. If you do not know your Pfizer Hospital representative, emergency orders may also be placed via the Pfizer Hospital Supply Continuity Team, available between 7 am and 5 pm CST at 1-844-646-4398 (select option 1 [Customer], then option 3 [Supply Continuity Team]).
- Customers will be asked to provide their requested order quantity (UoS) and average monthly demand/usage.
- Orders will be reviewed and released in the order they are received and based on available inventory. Cut off time for overnight requests is 12 pm (CST), and no shipments will occur on Sundays. Customers may not receive their full requested amount in each case, but we will strive to ensure every customer receives some product.
- Your representative will keep you apprised of the fulfillment status of your order.
- Given the medical importance of these products, we kindly request that customers exhaust all channels to obtain product or appropriate therapeutic alternatives prior to making an emergency request.

For all other Rocky Mount products not included in this list and currently available in the distribution chain, customers will continue to see their orders fulfilled consistent with 100 percent of historical levels. Please note that any products that were in limited supply status prior to the weather incident may still have allocations in place that are independent of the Rocky Mount situation.

Customers can continue to leverage the “Supply Status” column of our [Pfizer Hospital US Availability Report](#), updated frequently and accessible on [www.PfizerHospitalUS.com](http://www.PfizerHospitalUS.com), to understand the latest inventory status of all our sterile injectable products. Please note that next delivery and estimated recovery dates will not be accurate for Rocky Mount products until further notice while we work to establish production restart and manufacturing plans.

Pfizer is working closely with the FDA and other regulatory bodies and, to the extent possible,

will continue to share information as it becomes available. Our sterile injectable medicines are of great importance to patients, and we are committed to recovering our supply as soon as possible. We appreciate your patience and partnership during this time.

**Meera Bhavsar**

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Pfizer Hospital U.S.