

Transitions of Care;

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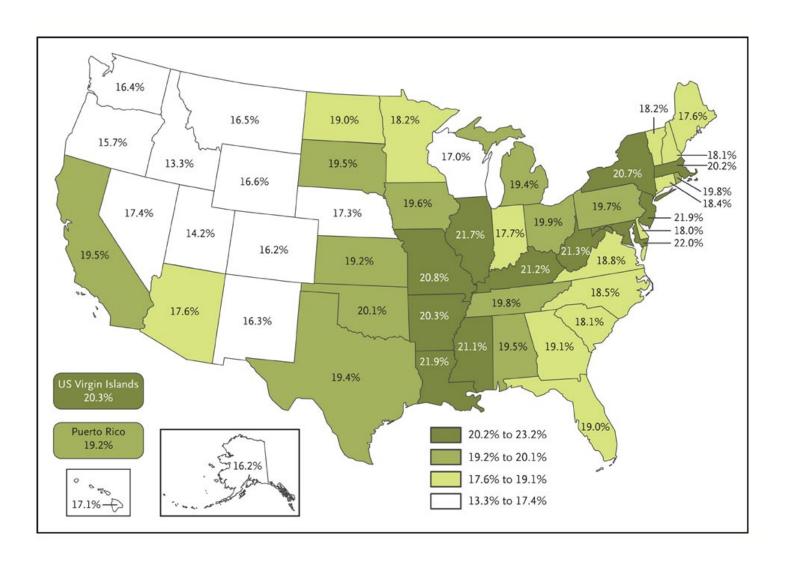
Transitions of Care (TOC)

- Movement of a patient from one care setting to another:
 - Examples: Hospital to SNF; SNF to Home; Hospital to Home
- Well executed TOC require communication, coordination, accurate information, and follow-up

Transitions of Care

- Quality and Safety often compromised during TOC
 - Inaccurate information transfer
 - Medication discrepancies
 - Lack of appropriate follow-up care

Rates of Rehospitalization within 30 Days after Hospital Discharge



TOC Outcomes

- When patient needs not met during TOC
 - Medication-related problems
 - ER visits
 - Readmissions
 - Greater health care costs

Coleman EA, et al

Posthospital Medication Discrepancies (MD): Prevalence and Contributing Factors

- 375 seniors admitted to hospital
 - Intact cognition or caregiver
- GNP home visit within 72 hrs of discharge
- 14.1% experienced 1 or more MD
 - half patient; half system-associated
- 30 day readmissions
 - 14.3% in those with MD
 - 6.1% in those without MD (*P*=0.04)

- Medication Discrepancies among Elderly Patients Discharged from an Acute Care Setting
 - Internal Medicine patients discharged from MMC
 - ≥ 65 years of age
 - 5 or more medications
 - discharged to home
 - followed in SIU-SOM IM clinic
 - Identify and describe med discrepancies
 - Estimate costs/benefit

- Offered home visit at time of discharge
- Those agreeing were visited within 72 hrs of discharge
- Compared
 - Discharge list (given at discharge)
 - Patient list (what taking at home)
- Discrepancies described with MDT
- Communication with PCP following visit
- Attend f/u clinic visit, if necessary

- 16 home visits
- 72% female; most between 70-74 years
 - (65 to 84 years)
- 56% with caregiver
- 12 meds at discharge
 - 14 meds being used at home
- Ave time spent: 1.5 2 hours

- Results:
 - 94% with at least 1 med discrepancy
 - Range: 0 to 7; Mean: 4
 - Most common:
 - Inaccurate/incomplete discharge instructions
 - Conflicting information from different sources
 - Patient perceptions
 - Pharmacy change
 - Interfering with physician

