

## **Video transcript, Dr.Freda Lewis-Hall**

This is an important message for patients taking 150 mg capsules of Effexor XR or the Greenstone-branded generic, which is called Venlafaxine HCl.

Pfizer was recently contacted by a pharmacist who reported that one bottle of Effexor XR contained a single 0.25 mg capsule of Tikosyn, which is also called dofetilide, in addition to the Effexor XR capsules.

As a result of this report, Pfizer is voluntarily recalling two lots of Effexor XR® 150 mg extended-release capsules and one lot of the Greenstone-branded generic Venlafaxine HCl 150 mg extended-release capsules.

This recall extends only to the United States.

Effexor XR 150 mg capsules and the Venlafaxine HCl 150 mg extended-release capsules are dark orange with a “W” and “Effexor XR”, and “150” printed in white.

Tikosyn capsules are smaller, peach-colored capsules imprinted with “TKN 250”.

If you find this smaller capsule, or anything that does not appear to be the Effexor XR or Venlafazine capsule described, in this bottle, do not take this medication.

If you currently have Effexor XR or Venlafaxine HCl please contact your prescribing physician and return the medicine to your pharmacy as soon as possible.

Always check your medication and never use a product if anything looks different or unusual.

For more information about returning recalled products distributed under both the Pfizer and Greenstone label, call 1-888-345-0481.

While we are taking this matter very seriously, you should know that we have not received any other reports of this medication being in an incorrect bottle.

These three lots are being voluntarily recalled as a precaution.

Pfizer places the utmost emphasis on patient safety and product quality at every step in the manufacturing and supply chain process and has responded rapidly to this situation, because the first priority is the safety of our patients.